



THE DIGITAL FUTURE OF LOGISTICS

How can conversational AI help you win in a digital world

Raluca Tătărușanu
SALES DIRECTOR

WHY DRUID



NATIVE CONNECTOR

UIPATH PRODUCT STACK

Add conversational AI capabilities to the industry's first end-to-end hyperautomation platform



PROPRIETARY

NLP ENGINE

Get simple, intelligent, and contextual answers in more than 45 languages



VIRTUAL ASSISTANTS

500+ AI SKILLS

Deploy 3x-5x faster with ready-made Apps specialized on roles and industry-specific processes.

ENGAGED COMMUNITY

1000+ TENANTS

Cloud instances on all continents ensure trust and security to our customers and dev community

GROWING ECOSYSTEM

100+ PARTNERS

All over the world and strategic global alliances offer smooth implementation process.

INSTANT BENEFITS

400%+ RETURN

Less than 3 months payback in financial services, healthcare, and retail industries.

FIND OUT MORE

DRUIDAI.COM

A U T O M A T E E V E R Y P R O C E S S

DRUID JUST WORKS

DRUID adds a bi-directional conversational layer between humans and any automated process.

Empower your employees with their own virtual assistant and multiply the benefits with collaborative tools like MS Teams, Slack, Jira, WhatsApp, or your preferred digital channel.



HUMAN RESOURCES

- HR Admin/Self Service
- On/Off-boarding
- Career management
- Recruiting
- Training
- Comp and Ben
- HR FAQs
- Approvals
- Reports
- Remote work
- HSS policies
- Surveys
- Performance Management
- T&E registration

HELP DESK SUPPORT

- Equipment management
- VPN/Remote access
- Collaborative tools
- Business continuity
- Self diagnosis features
- Register & handle: tickets, service requests , issues,
- FAQs
- Procurement
- Status
- Reports
- Surveys
- Training
- FAQ

LEGAL

- Employment contracts
- Electronic signature
- Commercial contracts
- Force majeure impact
- Force majeure subsidies
- Knowledgebase integration
- Terms and Conditions
- Request for Assistance
- Reports
- Surveys
- Training
- FAQ
- Issue Routing

SALES

- CRM 360
- Supplier 360
- Product 360
- Custom reports
- Contract management
- Lead generation
- Campaigns
- KPIs and Bonus calculation
- Reports
- Performance Management
- Product Information
- Campaign request
- Partner/Rep identification

MANAGEMENT / FINANCE

- CAPEX/OPEX/expense approvals
- Electronic signature
- Contract management
- Custom reports
- T&E Management
- Reports
- Surveys
- Training
- FAQ
- A/P status
- A/R status
- Invoice/Bill Status
- Budget's availability

VIRTUAL ASSISTANTS FOR LOGISTICS



What CURRY can do

CUSTOMER ONBOARDING

- LEAD CAPTURING
- PRODUCT INFORMATION
- SHIPPING CONDITIONS
- PRICING/DISCOUNTS
- PROMOTIONS
- OFFERING/CALCULATOR

30%-45% faster time to value.

MY ACCOUNT

- REAL TIME AWB TRACKING
- ORDER HISTORY
- REFUNDS
- WARRANTIES
- MY REVIEWS
- VOUCHERS/DISCOUNTS

45%-60% decrease in time to serve customers.

SUPPLY CHAIN MANAGEMENT

- ORDER TRACKING
- SHIPMENT TRACKING
- INVENTORY MANAGEMENT
- INITIATE PURCHASE ORDER
- FLEET MANAGEMENT
- SMART DOCUMENTATION

Up to 90% reduced time in inventory search.

CUSTOMER SERVICE

- FAQ
- LIVE CHAT
- TICKET MANAGEMENT
- CLAIM MANAGEMENT
- COMPLAINT MANAGEMENT
- PRODUCT CHANGE/REFUNDS
- SATISFACTION SURVEYS

20%-35% increase in customer satisfaction.

ADVANTAGES FOR LOGISTICS COMPANIES



REDUCED OPERATIONAL COSTS

Save up to 30% on your customer support cost using chatbots in logistics. CURRY can answer 80% of routine questions and resolves customer queries quickly.



INCREASED AVAILABILITY FOR CUSTOMERS

A human agent has to eat, sleep and take a long break between shifts. CURRY offers 24/7 support, ensuring better availability for your customers.



OPTIMIZED TIME MANAGEMENT

CURRY serves as an instant portal for employees to access any information, resulting in considerable time savings which can be spent for productive purposes.



REAL-TIME TRACKING AND INFORMATION

CURRY provides real-time information to your customers and drivers. The bots can load GPS maps, send pictures of order content, deliver live status of vehicles and more.



AUTOMATED WORKFLOWS

Contextually aware, CURRY learns about work preferences to enhance workflows in real-time. Integration with UiPath robots can further automate various tasks.



MORE EFFECTIVE MESSAGES

Rich content and configurable widgets on any digital channel will provide maximum chat experience in over 45 languages for hyper-personalized user experience.

				
				
				
				
				
				

MAIN CUSTOMERS

TRUSTED BY LEADING COMPANIES WORLDWIDE

Today, the world's leading companies trust us to deliver faster ROI and outcomes with conversational RPAs, as we continually evolve and scale to meet each customer's unique needs. We're honored to work with these top brands to not only drive revenue and profit, but also enhance the customer experience.